

2023

Salem Community Markets



VENDOR HANDBOOK

Seasonal Markets

www.salemcommunitymarkets.com

503-585-8264

Welcome to the Salem Community Markets!

During the market season eager visitors come to purchase the best that Salem and the Northwest has to offer in farm fresh produce, natural meats and cheeses, baked goods, nursery plants, flowers, local food and wines, and artisan crafts.

By following the rules and guidelines outlined in this Vendor Handbook, you help keep the Salem Community Markets a vibrant, viable and enjoyable asset for the community to enjoy.

As a valued Salem Community Markets vendor, you are responsible for informing yourself and your staff about following all applicable market rules, policies and regulations set forth in this Vendor Handbook as well as local, state and federal policies, rules and guidelines.

All vendors are asked to comply with the rules and guidelines outlined by the Salem Community Markets in order to remain a vendor in good standing.

The Saturday Market might be affected this year by the construction of pavement on the Green Lot by the State. We have been informed that our market might need to relocate for a few months starting in July or August. If this is the case you will be given advanced notice, and we will be relocating to the State Red Lot (on the corner of Marion and Capitol St, two blocks away from our usual Green Lot market location). Reserved vendors will be placed in their requested map locations chosen during application sign up. In this scenario, vendors will be parking in the yellow lot and customer parking will be offered at specific lots nearby. We will send updated information for the Saturday Market once official notice has been given for construction. Your patience in this process is appreciated, thank you.

Looking forward to a fantastic season and working with all of you!

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GENERAL INFORMATION

This vendor handbook outlines the rules and guidelines that apply to all markets operated by the Salem Saturday Markets, dba Salem Community Markets (SCM). The term “SCM” is used interchangeably to refer to all markets managed by the Salem Community Markets. The terms “vendor” and “member” are used interchangeably throughout and should be determined to mean one and the same.

The Market may allow all quality products that are legal at the local, state and federal level. The Market has the right to refuse any product that does not align with SCM values, which are local agriculture and business, excellence, innovation and community that promote a wholesome family friendly environment. The Market reserves the right to refuse membership to any applicant.

The Market also reserves the right to modify this vendor handbook to clarify issues or circumstances that may not be addressed directly. The Market does not discriminate on the basis of race, color, religion, gender, sexual orientation, national origin, age or disability.

THE MARKETS

The purpose of all the SCM managed markets is to provide a venue for vendors to share farm fresh produce, meats and cheeses, baked goods, nursery plants, flowers, local food and wines, and artisan crafts. Some market locations limit vendor product participation. All market vendors are juried to assure that only top quality handmade or homegrown products are sold at the market. All markets operate rain or shine, except under extreme circumstances. Please refer to the website for market cancellation procedure. See individual market dates, times and locations below:

Salem Saturday Market

- Season: March 4th through October 28th
- Hours: 9:00 am to 2:00 pm (open to the public)
- Location: State of Oregon’s “Green Lot” at Marion and Summer Streets NE

Monday Hospital Market

- Season: May 1st through September 25th
** CLOSED Memorial Day (May 29th) & Labor Day (Sept 4th) **
- Hours: 9:30 am to 1:30 pm (open to the public)
- Location: Salem Hospital – Breezeway between Building A & C

Wednesday Chemeketa Market

- Season: May 3rd through September 27th
- Hours: 3:00 pm am to 7:00 pm (open to the public)
- Location: Chemeketa Community College Agricultural Building

Thursday West Salem Farmers Market

- Season: May 4th through September 14th
- Hours: 3:00 pm to 7:00 pm (open to the public)
- Location: West Salem on Edgewater between Gerth & Kingwood

THE BOARD OF DIRECTORS AND EMPLOYEES

The Salem Saturday Market (SSM) is a non-profit corporation formed in 1998 for the mutual benefit of its members under (501)(3)(c)(6). Salem Saturday Market is governed by a seven-member Board of Directors elected by members. Salem Saturday Market dba Salem Community Markets operates several markets in the Salem area. Currently, those markets are Salem Saturday Market, Monday Hospital Market, Wednesday Chemeketa Market, Thursday West Salem Farmers Market and the Holiday Market.

Elections are held in July and members in good standing (no violations on file) are eligible to run for the Board. The Executive Committee of the Board of Directors supervises all Market employees, including the Executive Director, Market Manager and other market employees.

The Board is always accessible to the membership. Please respect their rights as vendors when they are selling at the Market(s), and discuss Board issues at their convenience, or schedule time at a Board meeting.

The Board of Directors consists of member volunteers who meet to determine the policies and procedures governing the market in accordance to the Salem Saturday Market By-Laws and also the Vendor Application Guide and Vendor Handbook. The Board meeting schedule will be available upon request from Market office.

The Executive Director manages the day-to-day operations of the organization. The Market Manager is onsite each market day to supervise activities required for the daily functioning, uphold by-laws, implement and enforce rules & guidelines. The Market Manager acts as a conduit between vendors, customers, the Executive Director and Board of Directors.

The Board of Directors grants Executive Director with complete authority to interpret, implement and enforce policies as outlined in this Vendor Handbook. Members have the right to a hearing before the Board of Directors, as outlined in Appeal Process. The Executive Director has the authority to grant temporary exceptions to policies on an individual basis for cause.

SCM MEMBERSHIP

A member may be a sole proprietor, partnership, LLC or corporation. Membership may include family members within the same household, domestic partners, parent(s) and minor child(ren) and people who share a common business name. Non-profit organizations are not eligible for membership, except as approved by the board. The board will consider non-profit membership on a case-by-case basis for programs that realize a tangible educational opportunity through market membership not attainable through a standard non-profit booth space.

Each vendor membership receives one vote in elections. One individual shall vote for the business and must be an owner, member or officer of the business. It is the intent that all recognized members of the business entity are considered members of the Market, are able to participate in Market activities and must obey the Market rules and guidelines.

The Board of Directors reserves the right to reject membership to any applicant. Criteria for rejection may be:

- A. If the applicant was a member the previous year and has three or more documented violations of Market policy within the calendar year.
- B. If the applicant has demonstrated actions that could be considered detrimental to the reputation, operation or overall well-being of the Market.
- C. If the applicant misrepresents themselves or their product to the Market's customers, staff or Board of Directors.

The Board may request information from Market staff and/or membership in applying the above criteria. If the Board chooses denial of membership for any of the above criteria, a written explanation shall be provided to the applicant. The decision of the Board shall be final and binding.

TYPES OF VENDORS

Reserve Vendor - Vendors who are interested in attending on a regular basis and want to “reserve” a space, can pay an additional reserve fee and lock into a booth space for the dates they want to attend. The vendor will be guaranteed a booth space, but may not be the same each week, as it is based on availability at the time the vendor completes the process.

Drop In Vendor - Vendors who are unsure of their plans, unable to commit to regular attendance, and willing to be flexible in a booth location, then participation as a drop-in vendor is perfect! Drop-in vendors call the office the working day before the market to see what spaces are available and are assigned one at that time.

SCM FEES

Application Fees

Non-refundable Application Fee \$ 15.00 – covers ALL seasonal markets

Membership Fees

Membership Fee – Annual (not applicable to HM) \$ 40.00

Reserved Vendor Fee – (Annually per market)

Monday (*optional*) – 1st booth \$ 50.00

Monday (*required*) - each add'l booth \$ 25.00 – reserve recommended if double

Wednesday (*optional*)- 1st booth \$ 50.00

Wednesday (*required*)- each add'l both \$ 25.00 - reserve recommended if double

Thursday (*optional*) – 1st booth \$ 20.00

Thursday (*optional*) - each add'l booth \$ 10.00 - reserve recommended if double

Saturday (*optional*) – 1st booth \$ 60.00 – food court reserve recommended

Saturday (*optional*) - each add'l booth \$ 45.00 – food court reserve recommended if double

Note: Saturday Market vendors selling produce can reserve up to six spaces and any other vendor can reserve up to 2, if available. Monday, Wednesday and Thursday vendors selling only produce can reserve up to 2 spaces.

Market Weekly Booth Fees

Monday Market (10' x 10' booth) \$ 25.00

Wednesday Market (10' x 10' booth) \$ 25.00

Thursday Market (10' x 10' booth) \$ 20.00 **

**Discounted booth fees extended to 2023 thanks to the generosity of sponsorship donations

Saturday Market (10' x 14' booth) \$ 40.00

Discount Option for Reserved Vendors

Vendors can receive discount by paying booth fee in advance for ALL market dates scheduled to attend. A minimum of 6 market dates must be reserved. No refund will be given for unused prepaid booth fees with exceptions considered on a case by case basis. Discount is NOT available for Monday Hospital Market, Wednesday Chemeketa Market, and Thursday West Salem Farmers Market due to lower weekly booth fees.

<u>PREPAY DISCOUNT</u>	10% OFF when reserving 6-10 market dates 15% OFF when reserving 11-20 market dates 20% OFF when reserving 20+ market dates
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<u>PREPAY</u> allowed in 2 blocks	Early season (March – June) Late season (July – October)
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Anniversary

OTHER FEES

A \$25.00 returned check charge, in addition to the amount of the check, is levied on all checks returned unpaid. If more than two returned checks have been received from any member/vendor, only cash will be accepted from that party for the remainder of the year. Vendor's selling rights will be suspended until the NSF check and the returned check fee charges are paid.

Weekly Booth Fee Collection & Check Distribution Process

The Market Manger will distribute and collect envelopes for payment collection for the "day of" market booth fee. Please have your weekly booth fee ready **no later than 11:00 am** on Saturday and Monday or **no later than 5:00 pm** on Wednesday and Thursday as they will be collected after those times.

If there is an EBT/CC, Gift Card, Market Match or POP reimbursement check for the vendor, it will be stuffed in your envelope and distributed every other week. A check reimbursement schedule will be available at the Information Booth.

VENDOR PROCEDURES & GENERAL INFORMATION

Reserved Booth Space

Ensured commitment of reserved dates must be 80%. When applying to a market, you are committing to specific dates. Of those dates, you are ensuring that you will attend 80% of total dates reserved. You may attend on a date you didn't originally reserve and it will count toward your 80%. However, your reserved spot will not be guaranteed for added dates you did not reserve when applying.

- If you fail to meet your 80% commitment, the privilege of reserving a spot will be suspended the following season.
- You may change the dates you are able to attend throughout the season. This must be done by email or written notice to the Executive Director at least 14 days in advance to guarantee market placement. However, your reserved spot will not be guaranteed, as another vendor may have already reserved.
- **1st NO-Call - NO-Show, or 3 Unexcused Absences, the vendor may forfeit reserved space for remainder of the season.** You may still vend at the market, but your space is no longer a reserved location for you and you must call in weekly to obtain a booth space for the remainder of the season.
- Executive Director has discretion in booth placement in case of inclement weather or low attendance markets (less than 50%) to consolidate market footprint.

Criteria for Reserved Booth Space

- Preference will be given to assigned booth space based on (1) the number of weeks requested for the year, and (2) accumulated points.
- A member must reserve a minimum of 6 days to secure a reserved booth space. The member must also attend a minimum of 6 days to retain the ability to reserve the following season.
- Booth assignments for returning vendors will be based on (1) space request, (2) points and (3) date of payment. When submitting application, returning vendors request and have priority (based on points) for reserved spaces up until February 1st. Thereafter, spaces will be assigned on a first come/first serve basis.
- For new vendors who are requesting reserved booth space, they will receive an assigned space based on (1) date of payment, (2) product and (3) space availability.

- Certain seasonal products, such as berries, and longer reserved times may be given preference of assigned space.
- Berry product vendors are expected to provide estimated start and finish dates, however, the Market is aware weather and growing periods may alter actual start and finish dates. Reserved dates for berry vendors will be adjusted accordingly and 80% commitment days will not be required for the start and finish of estimated dates, but will be enforced during the berry season.
- If a vendor wishes to change reserved spaces, they must make a written request to the Executive Director stating the reason(s) for the change. As of the date written request is received, options are limited to unreserved spaces.
- Onsite prepared food vendors will be limited to reserving space as designated by the Market at the beginning of each season and as it pertains to Salem Fire Department fire codes.
- The Executive Director reserves the right to assign vendors to spaces based on federal, state and county codes, safety requirements or precautions regardless of points acquired.

EXCUSED ABSENCE - You **MUST** call or email **BEFORE** the times listed below.

Booth Cancellation Times

Saturday Market ~	BEFORE 8 am Friday
Monday Hospital Market ~	BEFORE 8 am Friday
Wednesday Chemeketa Market ~	BEFORE 8 am Tuesday
Thursday W Salem Farmers Market ~	BEFORE 8 am Wednesday

Email at salemcommunitymarkets@gmail.com or call the Market office at 503-585-8264

Cancellation Times

Non-reserved space vendors may call in between 10:00 am and 3:00 pm on the day before the market to choose a spaces that has become available due to cancellation. Spaces will be given for the next day's market ONLY on a first come first serve basis. If you email for your drop in space, you will receive a response with your map location, if you call the office please leave a voicemail and check your Manage My Market profile after 3pm for placement. We will only return your call if there is NO availability.

Canopies, Trailers, Signage, Displays & Fire Code

Each vendor must provide an attractive tent or canopy which must fit within the assigned 10' x 10' booth space, **except as noted in this section**. A vendor may sell only within their assigned spaces. Roving peddlers are not permitted. Vendors needing more space must rent an additional booth space. Canopy, trailers, display and signage requirements include:

Canopy Requirements

- Canopies or tents are required covering each space with the exception of produce and plant vendors using a double space in which case only a 10' x 10' canopy is required.
- All canopies/tents must have four grounded and weighted corners. A **minimum of 20 pounds of weight is required** to hold down and to secure each canopy leg. Weights will be inspected periodically to ensure proper weights are attached to your canopies.
- Each vendor is responsible for damages incurred due to fly-aways of their display, canopy or inventory.
- Market Manager/Director may waive canopy requirement on high wind market days (over 25 mph).

Trailer Option

- Saturday Market vendors, with approval by the Board of Directors, may market their products out of a trailer instead of a tent so long as the items outlined in the Trailer Policy are adhered to. Booth placement of trailers/vehicles will only be allowed on the perimeter of the market. Contact the market office for a copy of the complete trailer policy.

Signage and Display Requirements

- All vendors must display signage with their business name. Signage must be a minimum of 12 x 18 inches or 1.5 square feet. Vendors must present signage that is clean, clear and accurate.
- Each vendor must have available a sign or card stating their name or business name and contact information.
- All prices posted or advertised must be honored.
- Decorative or antique display tables may be left undraped. However, all other tables should be covered, and all tables must be draped on at least three sides if the area under the table is used for storage.
- Vendor must keep booth spaces clean and uncluttered.

Fire Code Requirements

- Covered spaces of 200 square feet or larger are required to provide a fire extinguisher rated 2-A:10-B:C or otherwise required by the Fire Code
- All vendors using any fire/propane operated equipment including stoves, etc., are required to use fire retardant canopies and the above required fire extinguishers. Proof in the form of a receipt from Instant Fire Protection, 3385 Portland Road NE, Salem, OR 97301, (503) 362-4511, which sells the fire retardant or other proof of the fire retardant will be required to be available upon request from the Market Manager.

Be prepared for all types of weather. Once setup, displays may not be dismantled until closing time, even though that vendor may sell out. Early breakdown is only allowed at the discretion of the Market Manager. In such case during breakdown, the utmost care must be taken to ensure the safety of our customers and fellow vendors.

Garbage

Each vendor is responsible for the following in regards to Market garbage:

- Each vendor shall provide their own waste receptacle; at least a small waste container.
- **Vendors must pack out their own garbage.**
- Keep their area free from refuse during Market hours and clean up their area at the end of each Market day.
- Any vendor placing their garbage in another vendor's or the Market's garbage will be subject to written warning.

Hawking

The intent is for the Market to have a low key environment. Rules about hawking were created to avoid conveying a carnival atmosphere and disturbing customers and vendors. The Market's definition of hawking is as follows:

Calling aloud to passersby who have not yet expressed interest in a vendor's goods or services; advertising, demonstrating, selling, sampling or attempting to sell goods and services outside assigned booth space is not allowed.

Inclement Weather

The Board of Directors adopted an inclement weather policy in September 2015 (published on website). In the case of inclement weather conditions (extreme heat, severe wind, etc), the Executive Director has discretion to make changes to market hours for the safety of market vendors, guests and products. If possible, vendors will be notified in advance of any changes by the Executive Director, or onsite at the market.

Insurance & Licensing

All vendor products must comply with state and federal regulations. All vendors must carry General Liability insurance. Please refer to Application Guide for specific details.

Internal Complaints

If you have any concerns/complaints, please send an email to the Executive Director as the Market Manager and onsite staff are not able to address complaints that require investigation. You are encouraged to alert the market manager immediately for any current issues happening at the market. For all other complaints or suggestions please email Salemcommunitymarkets@gmail.com. There is a formal procedure for vendors and others to make complaints alleging that another vendor is not complying with SCM Guidelines. SCM charges an investigative deposit for filing a complaint. There is a \$25.00 filing fee (which can be shared by a group of vendors). The fee is returned if the claim is substantiated.

Complaint Procedure

Written complaints must be submitted to the Market Manager before the end of the market day the alleged violation is observed. The complaint will then be given to the Executive Director. The complaint must clearly identify the alleged violator, either through vendor name, business name or booth number on the day of the violation, plus provide the Market with written evidence as to the nature of the alleged violation.

The Executive Director will convey the nature of the complaint to the alleged violator within 7 days in person, by phone or by mail. The alleged violator must respond in writing within three days of receiving the complaint to admit or deny the alleged violation with appropriate evidence. Failure to respond to a complaint may result in the determination that the complaint is valid.

The Executive Director and/or Board Member(s), along with others with appropriate expertise will conduct an investigation as conditions permit. Investigations may include business visits as authorized on the vendor application. Market management will attempt to resolve most complaints without a formal Board hearing but will notify the Board of all unresolved complaints.

For situations that cannot be resolved by Market management, an appropriate hearing may be held. If a hearing is held the accused vendor shall have the right to the following:

1. The right to a closed hearing, if requested
2. The right to present witnesses and evidence on their behalf
3. The right to refute testimony or evidence presented against them with testimony or other evidence.

Infraction Penalties

The goal of all market practices is to create the best marketplace possible. Failure to follow the guidelines set forth by Salem Community Markets will result in the following fines to be imposed: Should any infraction be deemed a health or safety risk to the public in general or to any other vendor or market employees, any or all steps listed above may accelerate the process.

Infraction Appeal Process

Any infraction may be appealed to the Board of Directors, to be handled at the next regularly scheduled Board Meeting. Should no meeting be scheduled within a two week period directly following the written receipt of such an appeal, a special Board Meeting will be called to order.

The vendor who is the subject of the disciplinary action shall have the opportunity to request that the Board reconsider the decision and sanctions. The Board will only review a written appeal. The request must be in writing, stating the reasons for which the Board should reconsider and what proposed sanctions should be invoked.

The Board shall review the appeal for consideration and respond to the vendor within two weeks of receiving the written request. During the appeal period the sanctions shall be fully implemented until written appeal for reconsideration is acted upon and the sanctions revised by the Board of Directors. The written request for a decision must be received by the Executive Director within 5 days of vendor notification of the decision. The decision of the Board of Directors on any appeal shall be final and binding.

Sharing Booth Space

Vendors may share a space with another member. However, each must obtain a separate membership for the market and products be accepted by the Jury Committee. If two members sharing space, there must be a representative that is knowledgeable about all products. There can be a maximum of two (2) vendors/members per booth. Each vendor who participates in a shared booth will receive a point for each Market Day they attended. Please contact the office if you are interested. We will offer a canopy with set up for a fee.

Exception: Hot or processed food vendor providing single product (i.e. brewed coffee) that accompanies their main product sales (i.e. pastries). Products will ONLY be allowed as a complimentary item and must be made/prepared in a certified kitchen. Product sales of complimentary products (i.e. coffee beans) will not be allowed unless both companies complete the process and become market members sharing a booth space.

Vendor Inspections

To assure that all products sold at the Market are vendor produced as required in the guidelines, an inspection of the vendor's booth and/or facilities may occur at any given time.

For onsite facility inspection, the Inspector(s) will note production capabilities of the facilities visited and if a discrepancy is apparent, the Executive Director may recommend to the Board of Directors that the vendor be denied access to the Market. The Executive Director's decision may be appealed to the Board for final resolution. The Board must respond to written appeals within 30 days of their receipt. The Board has final authority to resolve all discrepancies referred by the Executive Director or appealed by the vendor.

Vendors will be contacted 24 hours in advance of the on-site inspection. Vendors agree to allow photographs of their operation to be taken by the Inspectors. The inspector is also authorized to request receipts and/or invoices to support vendor's production claims. If the Inspector cannot verify that a vendor produces his or her own product, membership may be suspended and/or denied. All inspection results will be kept confidential.

Member Points

Point totals are used to determine standing with regard to obtaining a reserved space. Vendor points will be a factor used to determine priority, breaking a tie regarding other vendor requests.

Exception: Thursday WS Farmers Market and Wednesday Chemeketa Market participation will not accumulate points.

- One point is awarded for each market day a member attends.
- One point will be awarded for each general and annual meeting attended.
- One point will be awarded for work group or GAT and PFAT committee member per meeting attendance.
- One point will be awarded for Arts & Crafts committee member per every 5 online jury evaluations.
- Points accumulated from meetings, committees, etc. will be applied to each of the Markets the vendor attends.

- Attendance of less than six weeks will result in forfeiture of any accumulated points, regardless of payment of membership fees, for the following year.

MARKET SERVICES

Non-Profit Groups

The Market recognizes the value of and the need for public outreach by tax exempt, non-profit organizations. Therefore, the Market designates space within its area of control for use by these organizations free of charge. Non-profit organizations eligible for participation are those whose purpose and mission align with those of the Salem Community Market. Non-profit organizations with political or religious affiliation will not be allowed. These non-profit booth spaces are for dispensing information only. Merchandise cannot be sold from these areas.

- Non-profit groups are not eligible for membership, except as approved by the board. The board will consider non-profit membership on a case-by-case basis for programs that realize a tangible educational opportunity through market membership not attainable through a standard non-profit booth space.
- No items which the Market Director/Board Directors considers discriminatory or inflammatory may be displayed.
- Non-profit spaces are available at the Monday, Wednesday, Thursday and Saturday Markets on availability and approval by the Executive Director. Market members have priority.

Gift Cards

Customers may purchase gift cards through the information booth for any amount they choose. Gift cards may be redeemed at the Market Information Booth. Vendors are required to honor the Market gift cards by completing duplicate credit receipt for the amount customer is purchasing. Vendors will be reimbursed for these purchases at 100%.

Customer Service

The Information Booth will direct customers to your space on any Market day that you participate. If a customer is looking for a member who has not attended the Market on that day, the Market staff will help them contact the vendor by providing the vendor's phone number and/or email if permission had been given. Please note this permission is given by checking the appropriate boxes on the Market Application in Manage My Market.

Credit Card and EBT Sales

The Market will process EBT (Oregon Trail/Food Stamp Benefit) Cards through the Market's electronic terminal for vendors selling eligible food products. A list of products qualifying under the USDA Food Stamp Program will be available at the Information Booth. The Market requires all vendors who sell eligible food products to participate in the EBT program.

The Market also offers its vendors the opportunity to do credit/debit card transactions through the Market's merchant services at a rate of 7% to cover the Merchant Service Fees and market processing expenses.

Although no sales should take place after the close of market to keep guests safe, Credit Card/EBT transactions that are not submitted to the information booth within 5 minutes after the close of the market will not be processed.

Reimbursement checks will be issued every other week for all SCM Markets. If checks need to be replaced (i.e. lost, expired, etc), there will be a fee of \$5.00 per check imposed when reissued, unless the need for a replacement check is due to Market error.

GUIDELINES FOR ALL SCMARKETS

Please be aware the activities within your booth may have an impact on other Market members. The following do's and don'ts apply to **ALL** Salem Community Markets.

- **Market employees, fellow vendors and the public are to be treated with courtesy and respect at all times. Behavior that is verbally or physically abusive, dangerous or disruptive to Market activities will also not be tolerated, and may result in immediate termination of the member's selling rights.**
- Members must comply with all federal, state and local regulations, guidance, laws and licensing requirements.
- Vendors selling food products, including raw produce, are responsible for the enforcement of Department of Agriculture/Marion & Polk County Environmental Health Department requirements which prohibits any animal under your canopy space. A sign outlining this requirement is available at the Information Booth.
- No materials which are blatantly offensive, either racially, ethically, or sexual can be sold or displayed at the Market. The Market will not allow sales of any drug or drug paraphernalia, items promoting the illegal use of drugs or alcohol, or items promoting violence. Vendors may not sell or offer any products or literature deemed offensive, or which may incite violence, crime, disorderly conduct, or promote political viewpoints.
- Foul or offensive language will not be tolerated at the Market.
- No alcoholic beverages (with the exception of previously authorized wine & spirit vendors), may be brought into the Market. Members and members' associates (i.e. family members, employees and friends) are not permitted to be intoxicated on site.
- Vendors must not use any open flame devices, except as permitted for commercial food vendors.
- Smoking is not permitted, by vendors or customers, at any time at all SCMarket. Tobacco products including but not limited to cigarettes, e-cigarettes, vape pens and smokeless tobacco are not allowed on all State of Oregon Property by any person or persons as required by the Governors Executive Order 12-13, Ban on Tobacco Products. Vendors may not smoke within the entire Market area, either before, during or after Market hours.
- No petitions or any other printed material, political or otherwise, may be displayed or distributed at the market without the prior approval of the Market Director.
- Vendors are responsible for their children and guest(s) at all times. Do not allow your children to run freely through the Market, to disrupt other vendors or Market customers, or to be outside of your supervision at any time.
- Sound producing activities (musical instruments, toys, sewing machines, etc.) and odors such as incense and perfumes may impact others, and should be kept to a level that does not bother other Market members.
- While imitation is the sincerest form of flattery, please respect your fellow vendors' ideas and concepts and refrain from copying them.
- **A vendor with any Salem Community Markets may be subjected to the disciplinary sanctions or actions outlined in "Infraction Penalties" for any actions or behavior that misrepresents other vendors or staff, is demeaning to other vendors, staff and/or the public, or engages in activities or communications that have the potential to harm or tarnish the image/reputation of other SCM vendors, the Board of Directors, or staff may result in immediate termination of the member's selling rights.**

Emergency Notification for Market Evacuation

The Market Manager will SIGNAL an emergency evacuation with three [3] horn blasts, then BROADCAST evacuation of the Market as loudly as possible, and then ask vendors to help spread the evacuation announcement.

Copies of the Emergency Evacuation policy are available at the SCM Office or upon request via email.

SALEM SATURDAY MARKET -- SPECIFIC RULES

The following do's and don'ts are specific to Salem Saturday Market on the State of Oregon Property.

- Vendors must not block any sidewalks or driving lanes.
- No overnight parking or camping is allowed in the Capitol Mall area.
- Vendors must not attach stakes or anything to the parking lots, shrubs, trees or place any marks on the parking lots.
- **Vendors must park in designated parking areas. See Appendix "Red Lot Parking Map"**
- On street parking is reserved for customer parking with handicapped placards.
- Vendors using a wheelchair and/or are unable to negotiate access to this area for any other reason will be allowed to use handicapped street parking.
- The Yellow, Green and Red lots must be left clean upon exit.
- **No garbage is to be left behind. Vendors must pack out their own garbage and recycling. Dumping of garbage is not allowed.**
- No water is provided at the Market other than the hand washing station at the restrooms.
- Electrical service is not available.
- All market staff vacates the premises at approximately 3:30 pm.
- **NO DUMPING - noting, including clean water, beverages and/or ice, is to be dumped down the storm drains, in the port-a-potties or in the landscaping or any other area. Violators may be immediately suspended from the Market.**

Securing A Space at Saturday Market

In the application process, reserved vendors must choose a spot in both the Green Lot and Red Lot in case of market relocation (Please read introduction for more information)

The Information Booth opens at 7:30 am. Be aware that if you select a space that is near the Food Court and the Entertainment area, you should be prepared for smoke, steam, cooking odors, and a higher volume of music than in other parts of the Market. Plan your selection accordingly.

Reserved Booth Space Vendors:

- **Verify approved market dates through managemymarket.com to ensure you have a booth space AND the market calendar matches your personal calendar.**
- Check-in at the Information Booth is not required. The Market Manager will verify attendance.
- If you do not arrive prior to 7:45 am, your reserved space may be given to another vendor unless you have made prior arrangements with the Executive Director.
- Please verify in Manage My Market for your assigned space before arriving at the market.

Non-Reserved Booth Space Vendors:

- May request an open space from the market office between the hours of 10 am-3 pm on Friday.
- All placements will be made by 4pm and you can check on Manage My Market for you assigned space.
- Any request after 3 pm Friday must be handled through the Information Booth on Saturday after 7:30 am and no later than 8:15 am.
- **At 7:45 am, all remaining spaces are open to all vendors.**
- Non-reserved space vendors will be assigned by the Information Booth with the exception of food vendors being specifically assigned to the Food Court until that space is filled.

Setup at Saturday Market

In order to ensure a professional atmosphere and a dependability that your customers can rely on, Saturday Market vendors must be ready to sell at 8:50 am and **must remain open until 2 pm**.

- Vendors are not allowed to park and/or block the main aisles/lanes from entrance to entrance during setup/breakdown. Exception: Vendors booths located in the main aisles/lanes.
- Pull on the lot next to your assigned booth space so your booth is on the right. Each aisle way has room for 2 cars (one row of cars facing north and one row of cars facing south). If your setup requires an exception, you must make arrangements with the Market Manager.
- **Prior to setting up booth, please unload equipment/product and move vehicle to designated parking areas.**
- Each vendor space is allowed to have only one vehicle on the lot at a time during booth setup and breakdown.
- **By 8:30 am, all vendor vehicles MUST be removed from the Lot and from street parking around the perimeter of the Lot.** Designated vendor parking is in the Veterans or Red Lot.
- Please **be aware of low hanging tree branches** throughout the Market lot. **You are liable to the State of Oregon for any damage to trees** resulting from our vehicles. This could result in losing your vendor selling privileges.
- Driving across aisles is prohibited after 7:15 am and before 3 pm, vendors must utilize designated aisles.

Breakdown at Saturday Market

In order to ensure a professional atmosphere and a dependability that your customers can rely on, Saturday Market vendors must remain open until 2 pm.

- At 2:00 pm, the 1st horn will signal the close of the Market, and the beginning of tear down. Once the horn is blown, the market is closed. Vendors may complete transaction in process then begin breakdown of their booth at this time.
- **Vendors must not begin breaking down their booth(s) before 2:00 pm which includes business identification banners/signs, side/shade panels or excess product.**
- A 2nd horn (at approximately 2:20 pm) will signal that a single vehicle associated with a vendor may enter the lot.
- The 2nd horn does not blow until the Market staff deems it safe for vehicles to enter the Market lot to load out.
- Cones will be removed at lot entrances by Market staff or designated members only.
- **DO NOT line up at entrances, circle the lot until 2nd horn is blown and staff removes cones for safe access.**
- **Prior to moving vehicle, please teardown, pack-up equipment/product then get vehicle.**
- Vendors are not allowed to line up at entrance prior to the 2nd horn.
Exception: Vendors that utilize street parking for load out. Vendors may not pull into these parking spaces until 2 pm when the 1st horn is blown.
- Each vendor is responsible for cleaning their booth area. If this is not done to the satisfaction of the Market Manager, infraction penalties may be applied.

Vendor Parking at Saturday Market

To make as much parking available for customers as possible, vendors must park in the designated vendor parking areas:

1. Vendor parking is designated as the **Red Lot**, located at 400 Capitol St NE (entrance on Center Street across from McDonalds). The **Yellow Lot** is reserved for customers.
2. Street parking around the perimeter of the Green lot is reserved for customers until after 2 pm.
3. Parking is available in the Dept. of Veterans' Affairs parking lot on the corner of Union and Summer Streets for single vehicles ONLY. No box trucks or vehicles towing a trailer allowed.
4. Vehicles with trailers must park in the designated area of the Red lot.
5. Vendors violating any parking regulations will be subject to infraction penalties.

MONDAY HOSPITAL MARKET -- SPECIFIC RULES

The following do's and don'ts are specific to Monday Hospital Market at the Salem Hospital on Oak Street.

- Vendors must not block any sidewalks or driving lanes.
- No garbage is to be left behind. Vendors must pack out their own garbage. Dumping of garbage is not allowed.
- No water or electrical service is available at the Market
- All market staff vacates the premises at approximately 2:30 pm.
- **NOTHING, including clean water, beverages and/or ice, is to be dumped down the storm drains, in the port-a-potties or in the landscaping or any other area. Violators may be immediately suspended from the Market.**

Securing A Space at Monday Hospital Market

The Information Booth opens at 8:30 am.

Reserved Booth Space Vendors:

- Check-in at the Information Booth is not required. The Market staff will verify attendance.
- If you do not arrive prior to 9 am even though you may have paid in advance for your reserved space, your space may be given to another vendor.

Setup & Breakdown at Monday Hospital Market

In order to ensure a professional atmosphere and a dependability that your customers can rely on, Monday Hospital Market vendors must be ready to sell at 9:20 am and must remain open until 1:30 pm.

- Prior to setting up booth, please unload equipment/product and move vehicle to designated parking areas.
- Each vendor space is allowed to have only one vehicle on the lot at a time during booth setup and breakdown.
- **Vendors must not begin breaking down their booth(s) before 1:30 pm which includes business identification banners/signs, side/shade panels or excess product.**
- Each vendor is responsible for cleaning their booth area. If this is not done to the satisfaction of the Market Manager, infraction penalties may be applied.

WEDNESDAY CHEMEKETA FARMERS MARKET -- SPECIFIC RULES

The following do's and don'ts are specific to Wednesday Chemeketa Salem Farmers Market at Chemeketa Community Collage Agricultural Building.

- No water or electrical service is available at the Market
- **NOTHING, including clean water, beverages and/or ice, is to be dumped down the storm drains, in the port-a-potties or in the landscaping or any other area. Violators may be immediately suspended from the Market.**
- Vendors must not block any sidewalks or driving lanes.
- No garbage is to be left behind. Vendors must pack out their own garbage. Dumping of garbage is not allowed.
- All market staff vacates the premises at 7:30 pm.

Securing A Space at Wednesday Chemeketa Farmers Market

The Information Booth opens at 2:00 pm.

Reserved Booth Space Vendors:

- Check-in at the Information Booth is not required. The Market staff will verify attendance.
- If you do not arrive prior to 2:30 pm even though you may have paid in advance for your reserved space, your space may be given to another vendor.

Non-Reserved Booth Space Vendors:

- May request an open space from the market office after between 10 am and 3 pm on Tuesday.
- Any request after 4 pm Tuesday must be handled through the Information Booth on Wednesday after 2:00 pm.
- At 2:30 pm, all remaining spaces are open to all vendors.
- Growers have priority over crafters at this Market
- Non-reserved space vendors will be assigned by the Information Booth at the Market Manager's discretion.

Setup & Breakdown at Thursday West Salem Farmers Market

In order to ensure a professional atmosphere and a dependability that your customers can rely on, Wednesday Chemeketa Farmers Market vendors must be ready to sell at 2:45 pm and must remain open until 7:00 pm.

- You may use the small lot in front of the agricultural building to load in and out **DO NOT PARK THERE.**
- Vendor parking is in the Chemeketa Community Collage "Red Lot" across from the building, please park in the spaces along 45th Ave. **NO PERMIT** is required on Wednesday's for vendors and customers.
- Prior to setting up booth, please unload equipment/product and move vehicle to designated parking areas.
- Each vendor space is allowed to have only one vehicle on the lot at a time during booth setup and breakdown.
- **Vendors must not begin breaking down their booth(s) before 7:00 pm which includes business identification banners/signs, side/shade panels or excess product.**
- When vendor booth/product are **COMPLETELY** torn down, vendors will be allowed to pull into curbside parking spaces for load-out.
- Each vendor is responsible for cleaning their booth area. If this is not done to the satisfaction of the Market Director, infraction penalties may be applied.

THURSDAY WEST SALEM FARMERS MARKET -- SPECIFIC RULES

The following do's and don'ts are specific to Thursday West Salem Farmers Market on Edgewater Street in West Salem.

- No water or electrical service is available at the Market
- **NOTHING, including clean water, beverages and/or ice, is to be dumped down the storm drains, in the port-a-potties or in the landscaping or any other area. Violators may be immediately suspended from the Market.**
- Vendors must not block any sidewalks or driving lanes.
- No garbage is to be left behind. Vendors must pack out their own garbage. Dumping of garbage is not allowed.
- All market staff vacates the premises at 7:30 pm.

Securing A Space at Thursday West Salem Farmers Market

The Information Booth opens at 2:00 pm.

Reserved Booth Space Vendors:

- Check-in at the Information Booth is not required. The Market staff will verify attendance.
- If you do not arrive prior to 2:30 pm even though you may have paid in advance for your reserved space, your space may be given to another vendor.

Non-Reserved Booth Space Vendors:

- May request an open space from the market office between 10 am and 3 pm on Wednesday.
- Any request after 4 pm Wednesday must be handled through the Information Booth on Thursday after 2:00 pm.
- At 2:30 pm, all remaining spaces are open to all vendors.
- Growers have priority over crafters at this Market
- Non-reserved space vendors will be assigned by the Information Booth at the Market Manager's discretion.

Setup & Breakdown at Thursday West Salem Farmers Market

In order to ensure a professional atmosphere and a dependability that your customers can rely on, Thursday West Salem Farmers Market vendors must be ready to sell at 2:45 pm and must remain open until 7:00 pm.

- Six curbside parking spaces will be reserved for load-in and load-out.
- Prior to setting up booth, please unload equipment/product and move vehicle to designated parking areas.
- Each vendor space is allowed to have only one vehicle on the lot at a time during booth setup and breakdown.
- **Vendors must not begin breaking down their booth(s) before 7:00 pm which includes business identification banners/signs, side/shade panels or excess product.**
- When vendor booth/product are COMPLETELY torn down, vendors will be allowed to pull into curbside parking spaces for load-out.
- Each vendor is responsible for cleaning their booth area. If this is not done to the satisfaction of the Market Director, infraction penalties may be applied.

State of Oregon – Vendor Parking

Customer Parking is located at YELLOW LOT

Vendor Parking is designated at RED LOT – OR – Veteran Affairs Building Lot

EXCEPTION: Vendors may request exception from Executive Director to be allowed to park in the Yellow Lot (ailments, surgery, etc)

Vendor Parking

